

NORITZ AMERICA CORPORATION
SERVICE REPRESENTATIVE AGREEMENT

This Agreement, made and entered into by and between Noritz America Corporation, California, (hereinafter referred to as "Noritz America"), and the service representative whose name and address appears on the signature page hereof (hereinafter referred to as "Representative"),

WITNESSETH:

WHEREAS, Noritz America is engaged in the sale and distribution in the United States of certain tankless water heaters as more fully described on Schedule "A" attached hereto (hereinafter referred to as the "Products"); and

WHEREAS, Representative is desirous of being appointed as a service representative for the Products in the Territory (as defined in schedule "B"), and Noritz America is agreeable to appointing Representative as a service representative of the Products in the Territory, both upon the terms and conditions set forth herein;

NOW, THEREFORE, in consideration of the mutual covenants of the parties as hereinafter more fully set forth, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties hereto, hereby agree as follows:

I. APPOINTMENT

Noritz America hereby appoints Representative as a service representative for the Products in the Territory designated herein, and Representative hereby accepts said appointment, all in accordance with the terms and conditions set forth herein. In consideration of said appointment, Representative hereby agrees to exert its very best efforts during the term of this Agreement to perform service and/or maintenance of the Products in the Territory.

II. PRODUCTS

The products governed by this Agreement are those tankless water heaters listed in Schedule "A". Additional Products may be added to the list of Products from time to time only by the mutual written agreement of the parties. Any listed Products may be modified, replaced by a new or different product, or removed from the list without prior notice to Representative if such modification, replacement or removal is the result of Noritz America's action in the nature of design changes, model changes, product discontinuance or product improvement. This Agreement shall apply to and govern only the service of the new Products specified herein, and not to any other different products, goods or merchandise that may be sold, imported or distributed by Noritz America.

III. TERRITORY

"Territory" as used in this Agreement is defined to mean the specific geographic area designated in Schedule "B", and shall mean the geographic area that Representative has as its primary service responsibility. In the event that it is necessary for Representative to perform service outside its Territory, compensation for such service, if any, shall be subject to rules and regulations established by Noritz America from time to time.

IV. REPRESENTATIVE REQUIREMENTS

Representative shall exert its best efforts to perform any necessary service or maintenance of the Products in the Territory. Upon commencement of this agreement, the Representative will be asked, but not required to purchase and keep in continuous stock a minimum quantity of service parts for each model covered under this agreement. Noritz America will provide a list of the

minimum suggested service parts. Consult with Noritz for current part pricings. In the event that these parts are used for service of a Product, Noritz America will compensate the Representative the purchase price of said part. If parts are used for non-warranty service, the Representative will charge his customer for said parts. Representative will further be required to have available to all of Representative's agents the correct tools for service of the product, including but not limited to a manometer compatible with Noritz America's Products with which the supply and manifold pressure of the Product can be tested. Noritz America will not be held responsible for any unpaid monies due to the Representative from its customers for service on the Products. The Representative will also be required to file a report with Noritz America about each and every service or maintenance call it goes out on before receiving payment, on a Technical Service/Repair Request form provided by Noritz America.

V. NORITZ AMERICA'S OBLIGATIONS

5.1 Noritz America shall supply to Representative, without charge, (at Noritz America's discretion), web access or printed materials necessary or useful for Representative to conduct service and maintenance of the Products.

5.2 Noritz America shall render technical advice and training to Representative to assist Representative to render service to its customers.

5.3 Noritz America shall supply to Representative a list of the minimum suggested parts for Representative to stock.

VI. RIGHTS, OBLIGATIONS AND RESPONSIBILITIES OF REPRESENTATIVE

6.1 Warranties and Representations of Representative. Representative represents and warrants that if Representative is a corporation, it is organized, existing and in good standing under and by virtue of the laws of the state under which Representative has been incorporated.

6.2 Service Responsibility. Representative shall service the Products in the Territory by all legitimate means, and in connection therewith, shall:

A. Train all employees of the Representative on how to install and service the product, in order that all who may perform service on the Products shall have appropriate technical qualifications to provide the technical interface between Representative's customers and Noritz America;

B. Establish and maintain adequate facilities and personnel as may be necessary to meet the obligations assumed hereunder;

C. Supply service data, including reports of relevant service calls, for every call;

6.3 Trademarks. Representative shall not use any trademark or trade name, service mark, logo or commercial symbol owned by Noritz America or its parent or the Noritz, either alone or with any other word or words as part of Representative's trade or corporate name, without the express written permission of Noritz America. Upon request by Noritz America, and in any event upon termination of this Agreement, Representative agrees to discontinue completely any use of any of Noritz America's trademarks or trade names for any purpose whatsoever, including use in Representative's trade or corporate name.

6.4 Representative Not Agent. Representative is an independent contractor in relation to Noritz America, solely and exclusively responsible for its own acts at all times. Representative is not authorized to assume or create obligations or liabilities of any kind on behalf of Noritz America, or to accept service of legal process of any kind addressed to or intended for Noritz America, or to bind Noritz America in any respect whatsoever.

VII. WARRANTY

Pursuant to the terms and conditions set forth in this Limited Warranty (this "Warranty"), Noritz America Corporation ("Noritz") hereby warrants to the original consumer purchaser, in the originally installed location, (the "Owner") the enclosed gas water heater (the "Product") to be free from any material defects in materials and workmanship. There are no express warranties other than those contained in this Warranty, and all representations or affirmations made by Noritz or any other person were for illustrative purposes only. No agent, employee, or representative of Noritz has any authority to bind Noritz to any affirmation, representation, or warranty concerning the Product, and unless an affirmation, representation, or warranty made by an agent, employee, or representative is specifically included within this Warranty, it will not be enforceable by the Owner.

Required Conditions

1. The Owner must complete the warranty registration form attached hereto (the "Registration Form"), and Noritz must receive such Registration Form from the Owner, within 35 days from the date of the original purchase.
2. The Product must be installed by a method recognized and authorized by Noritz and in compliance with Noritz published materials specifically indicated in writing to be applicable to the type and model number of the product.
3. The Owner must use the Product in compliance with instructions in the Installation and Operation Manual, which is included with the Product.

Warranty Period

This Warranty is extended by Noritz to the Owner for the duration of this Warranty. This Warranty takes effect on the date of installation of the Product by the Noritz Authorized Installer or 30 days after the date of purchase, whichever occurs first, and is effective until the specified anniversary of such date as follows:

Tankless Domestic Hot Water Heaters

For units installed on or after September 1, 2010

1. 12 years¹ replacement on the heat exchanger when the product is used in a single family dwelling.
2. For Commercial products², 5 years replacement on heat exchanger when the product is used for commercial capacity, if it is used in other than a single family dwelling, or if the product is supplied with pre-heated or circulated water.
3. For Residential products², 3 years replacement on heat exchanger when the product is used for commercial capacity, if it is used in other than a single family dwelling, or if the product is supplied with pre-heated or circulated water.
4. For Residential model series, NR83, NR98, NRC111, or NR111, 12 years³ replacement on heat exchanger when the product is used in a single family dwelling in conjunction with a controlled⁴ recirculation system installed in accordance with the Installation Manual.
5. Parts other than heat exchanger, 5 years replacement of defective parts.
6. 1 year approved reasonable labor⁵.

¹Product installed prior to September 1, 2010 and products which are no longer in production as of September 1, 2010 will be covered under the terms of the Limited Warranty as supplied in the original factory packaging.

²Commercial products begin with the prefix "NC". Residential products begin with the prefix "NR".

³12 years or 6500 operational (burn) hours as recorded by the water heater, whichever occurs first.

⁴An aquastat is the minimum pump control requirement in order to maintain the full recirculation warranty. Point of use or "on demand" recirculation system which are thermally controlled (i.e.

aquastat) also classify as controlled systems.

⁵*Labor will be paid to an authorized Noritz Service Representative on approved warranty repairs.*

For units installed prior to September 1, 2010 (Series: NR66, NR71, NR98, NRC111, NR111, NCC199, NC250, NC380):

1. 12 years¹ replacement on heat exchanger when the product is used in a single family dwelling.
2. For Residential products, 3 years replacement on heat exchanger when the product is used for commercial capacity, if it is used in other than a single family dwelling, or if the product is supplied with pre-heated or circulated water.
3. Parts other than heat exchanger, 5¹ years replacement of defective parts.
4. 1 year approved reasonable labor³.

¹*Effective for products installed after January 1, 2009. Product installed prior to January 1, 2009 will be covered under the terms of the Limited Warranty as supplied in the original factory packaging. Products no longer in production will also be covered under the terms of the Limited Warranty as supplied in the original factory packaging.*

²*Effective July 1, 2009, Commercial products include model series NCC199-SV, NCC199-DV, NC250-SV-ASME, NC250-DV-ASME, NC380-SV-ASME. Products installed prior to July 1, 2009 will be covered under the terms of the Limited Warranty as supplied in the original factory packaging.*

³*Labor will be paid to an authorized Noritz Service Representative on approved warranty repairs.*

For units installed prior to January 1, 2009

Models: 531, 631, 751, 841, 931

1. 10 years replacement on heat exchanger when the product is used in a single family dwelling. 12 years for the N-0751M-DVC model only.
2. 3 years replacement on heat exchanger when the product is used for commercial capacity, if it is used in other than a single family dwelling, or if the product is supplied with pre-heated or circulated water.
3. Parts other than heat exchanger, 3 years replacement of defective parts. 5 years for the N-0751M-DVC model only.

Models: 931-ASME, 1321-ASME

1. 5 years replacement of heat exchanger.
2. Parts other than heat exchanger, 5 years replacement of defective parts.

Boilers (Models: NH-1501, NH-2001, NH150-DV, NH199-DV)

1. 10 years on heat exchanger (Pro-rated after first 5 years)
1-5 years, Free replacement
5-7 years, Noritz will provide a replacement heat exchanger at 25% of cost
7-8 years, Noritz will provide a replacement heat exchanger at 50% of cost
9-10 years, Noritz will provide a replacement heat exchanger at 75% of cost
2. Parts other than Heat Exchanger, 1 year Free replacement of defective parts

Limitations of Liability

Please refer to the Installation and Operation Manual supplied with your new Noritz product. This warranty becomes null and void if any of the following are determined to be contributing factors to failure of the product under this warranty:

1. Abuse, Neglect, Misuse or Misapplication
2. Improper, dangerous, or destructive maintenance procedures
3. Use in conjunction with any unapproved device
4. Installation in an environment that is corrosive or otherwise destructive to the product, whether internal or external
5. Incorrect gas or water pressure
6. Incorrect sizing for the application
7. Use with improper gas type.
8. Damage as a result of freezing within the unit or surrounding piping
9. Damage as a result of use with non-potable water, untreated or poorly treated well water, or water with high PH levels or high hardness levels
10. Acts of God including, but not limited to; Fire, Flood, or natural disaster

In the event of a Noritz recognized defect, malfunction, or failure to conform with this Warranty and based upon Noritz approval of warranty claim, Noritz, at its sole and absolute discretion, will settle the warranty claim within 30 days upon Noritz' receipt of written notice of such defect, malfunction, or failure to conform with this Warranty. In order to make a claim under this Warranty, the Owner must notify Noritz or its authorized representative of the failure of the goods to conform to this Warranty.

Under this Warranty, Noritz will only provide replacement parts or units. The Owner will be responsible for any other costs incurred including labor costs for servicing or replacing the part or unit, shipping, delivery, and handling of the replacement part or unit, costs for permits or materials necessary for the repair, or incidental costs resulting from damage external to the unit resulting from the failure.

NOT WITHSTANDING ANYTHING IN THIS WARRANTY TO THE CONTRARY, EXCEPT FOR NORITZ' AFFIRMATIVE OBLIGATIONS EXPRESSLY SET FORTH IN THIS WARRANTY, NORITZ DISCLAIMS ANY AND ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, REGARDING THE PRODUCT AND ITS FUNCTIONALITY, PERFORMANCE, MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE OR INTELLECTUAL PROPERTY RIGHTS. NORITZ DISCLAIMS ALL OTHER OBLIGATIONS OR LIABILITIES ON ITS PART AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR NORITZ ANY OTHER LIABILITIES IN CONNECTION WITH THE PERFORMANCE OF THE PRODUCT. THIS WARRANTY ONLY COVERS REPLACEMENT PRODUCT OR PARTS THEREOF, AND DOES NOT COVER COST OF LABOR OR SERVICES UNDER ANY CIRCUMSTANCES.

VIII. SERVICE PROCEDURE.

8.1 If Noritz America receives a request for service, Noritz America will first determine whether the unit is covered under warranty. If a warranty registration card was received by Noritz America, warranty and service coverage will commence on the date of installation or 30 days after the date of purchase.

8.2 After determining the warranty and service coverage status, Noritz America will generate a service dispatch visible in the Representative's PROCard web portal (procard.noritz.com). Additionally an email, fax, or text message will be sent to the Representative to alert them about the service request (the notification method is decided by the Representative.) Under no circumstances should Representative visit the installation site without first receiving a service dispatch request or other explicit approval to do so from Noritz America.

8.3 After Representative completes the service or repair, Representative will fill out appropriate notes in the service dispatch in the Procard web portal and choose to either complete the service dispatch, request additional parts, or request additional labor compensation.

8.4 Upon receipt of the completed labor claim, Noritz will review the claim and determine whether payment is necessary from Noritz America to Representative. This determination will be based on the coverage of the Noritz America Product Warranty as written in this contract and the service coverage relayed here:

Noritz America will compensate Representative for the first two hours of the service call at \$60 per hour if the complaint was received within the first year after the commencement of the warranty.

Beyond the first year after the commencement of the warranty, all service charges will be required to be paid by the customer. This service compensation applies only to Representative, and will not be extended to any other persons or agencies.

8.5 If it is required that a replacement part be used to repair the unit, and that part is covered under the Noritz America Product Warranty, Noritz will provide the part to Representative as expeditiously as possible, or if the part used was from the stock of the Representative, Noritz will compensate Representative by replacing the part used. If a part is required to be replaced and it is outside of the warranty period or otherwise not covered by the Noritz America Product Warranty, Representative will be required to purchase the part from Noritz America and pay any associated shipping and handling fees for the shipment of the part.

IX. SERVICE REP LOCATOR

9.1 Your status as a Service Rep entitles you to a listing on our Service Rep Locator. The Service Rep Locator is a Noritz website search engine that allows End Users the ability to contact you based on information you provide in your online profile. Noritz product owners will be responsible for all labor and parts expenses when contacting you in this manner. If the issue is to be a warranty-related claim, encourage the customer to contact Noritz directly for a Service Rep to be dispatched under warranty. Your company will be given priority during the warranty dispatch process. You must notify us in writing if you would like to opt out of this service. Requests to be removed from the Locator will be processed within 30 days.

9.2 Filters, Search Criteria, & Member Requirement Icons - The Locator uses search criteria, user-selected filters, and Service Rep membership requirement icons to allow the user to choose a Service Rep. These items may be added or removed at Noritz America's discretion without prior notice. Reasonable attempts will be made to keep Service Reps aware of all changes.

9.3 Rating and Comments – End Users with a valid model number and serial number will have the ability to rate and comment on the Service Rep's performance in a number of categories, viewable online. The Service Rep will have reasonable opportunities to respond to and resolve any negative customer comments. Service Reps will have full access to all end-user ratings and comments, but online content will be pre-screened for profanity, etc... by Noritz.

9.4 Points & Experience – The Service Rep can accumulate points for completing pre-approved Noritz Service Requests. More points will be awarded for same-day service. The End User will have the ability to sort Service Reps in Locator – those Reps with the most points will appear higher on the list. Points system and accumulation can change without prior notification, although reasonable attempts will be made to notify all Service Reps with current and accurate contact information.

9.5 Training Requirements - Noritz University is Noritz America's contractor training program. Service Reps must fulfill those requirements set forth in the program. Requirements may be added or removed at Noritz America's discretion without prior notification, although reasonable attempts will be made.

X. PROCARD MEMBERSHIP

For internal record-keeping purposes, your contact information will be entered into our PROCard database. The PROCard Program is a membership program that Noritz offers, which rewards members for installing heaters & registering warranties. Your membership in this program is required, yet unconditional - meaning your participation in the PROCard Program will not affect your status as a Service Rep. You can choose to participate or not participate in the PROCard Program separately. Your membership also allows you to control the information that is displayed on Noritz company websites – the “Dealer Locator”, if you choose to participate, and the “Service Rep Locator”. Please refer to our website for full terms & conditions of the PROCard Program.

XI. RIGHTS AND OBLIGATIONS UPON TERMINATION OR EXPIRATION.

11.1 The term of this Agreement will be for one (1) year commencing on the date that it is signed. This Agreement will automatically renew on the anniversary date unless either party provides a written notice of cancellation ninety (90) days or more prior to the anniversary date.

11.2 Upon termination or expiration of this Agreement, Representative shall immediately wind up its duties on behalf of Noritz America and shall within ten (10) days of termination and expiration, among other winding up duties, submit to Noritz America a written list of all written orders and contracts actually procured and physically received by Representative as of the date of the notice of termination or expiration which have not been delivered or sent to Noritz America as of the date of termination or expiration.

11.3 Representative shall be entitled to compensation only as to those orders so submitted to Noritz America which are accepted by Noritz America within thirty (30) days of the date of termination or expiration.

11.4 Noritz America may retain from the amounts due to Representative a reasonable sum for a period not to exceed six (6) months from the date of termination or expiration as a reserve for any adjustment that may be required to be made after termination or expiration of this Agreement. Representative shall not be entitled to any commission for orders relayed to Representative or Noritz America by customers after the termination date or expiration date.

11.5 Upon termination or expiration of this Agreement and upon payment of all commissions due Representative, Noritz America shall thereafter have no further obligation to Representative with respect to any customers in the Territory, including specifically any customer originally procured through the efforts of Representative during the term of this Agreement or prior thereto, and Noritz America shall be free to appoint a successor representative in the Territory.

SCHEDULE "A" PRODUCTS

The Products covered by this Agreement are:

All Noritz America Corporation brand tankless water heaters, boilers, and related accessories and attachments.

SCHEDULE "B" TERRITORY

The territory covered by this Agreement is a default of a 30 mile radius from your business address. You may exclude specific zip codes from your territory by modifying your PROCard membership profile at <http://procard.noritz.com>



NORITZ America Corporation
Recommended Stock Parts List

As of 5-2-12

Residential Condensing Units						
Part/Part #	NRC83-DV	NRC83-OD	NRC98-DV	NRC98-OD	N-0842MC NRC111-SV N-0842MC-DV NRC111-DV	NRC1111-OD NRC1111-DV
Remote Controller						
RC-7649M					✓	
RC-7651M	✓	✓	✓	✓		✓
Computer Board						
SKH7357					✓	
SHB7425	✓	✓	✓ (DV & SV Convert)	✓		
SKG7866			✓ (DV only)			
SHB7473						✓
GFCI						
DTJJ015					✓	
ERDJ011	✓	✓	✓	✓		✓
Transformer	NA	NA	NA	NA		NA
EAUJ011					✓	
Flame Rod	NA	NA	NA	NA		NA
SKC7449					✓	
Ignition Plug						
SKG7311	✓	✓	✓	✓		✓
SKC7448					✓	
Igniter						
ERDJ012	✓	✓	✓	✓		✓
EHEJ003					✓	
Fan Motor						
SKD7441	✓		✓		✓	✓ (DV)
SKC7470						✓ (OD)
SKC7683		✓		✓		
Gas Valve Assembly						
SKG7860 (LPG)	✓		✓			
SKH7026 (NG)	✓		✓ (SV Convert)			
SKG7989 (LPG)		✓		✓		
SKG7994 (NG)		✓		✓		
SKF7380 (LPG)					✓	
SKF7381 (NG)					✓	
SKH7186 (LPG)						✓
SKH7187 (NG)						✓
Water Inlet Filter						
EGBD032	✓	✓	✓	✓	✓	✓
Flow Sensor						
DUVD019					✓	
ERDD011	✓	✓	✓	✓		✓
Flow Control Valve						
ETHD025	✓	✓	✓	✓		
SBH9491					✓	
SBH9490					✓	
SKH7202						✓
ETFD011						✓
Thermal Fuse						
SKC7453					✓	
SKG7863	✓	✓	✓	✓		
SKH7189						✓
Misc. Parts						
Front Cover Screws SAB6510	✓	✓	✓	✓	✓	✓
Manifold Screw SAC6082	✓	✓	✓	✓	✓	✓
O-ring Lube, 3 oz. 1849603	✓	✓	✓	✓	✓	✓
Circuit Board Fuse CBFUSE	✓	✓	✓	✓	✓	✓



NORITZ America Corporation
Recommended Stock Parts List

As of 5-2-12

Residential Non-Condensing Units								
Part/Part #	NR50-OD	N-0531S NR66-SV N-0531S-OD NR66-OD	N-0631S NR71-SV N-0631S-OD NR71-OD	NR83-DVC	N-0751M NR98-SV N-0751M-OD NR98-OD N-0751M-DV	N-0751M-DVC NR98-DVC	NR981-DVC NR981-OD NR981-SV	N-0931M, NR111-SV N-0931M-OD, NR111-OD N-0931M-DV, NR111-DV
Remote Controller								
RC-7649M	✓	✓	✓		✓	✓		✓
RC-7651M				✓			✓	
Computer Board								
SHB7007		✓	✓					
SHB7331				✓				
SKH7358					✓	✓		✓
SHB7358	✓							
SHB7490							✓	
GFCI								
DTJJ015		✓	✓		✓	✓		✓
ERDJ011				✓			✓	
ELVJ101	✓							
Transformer								
EDNJ006	✓	✓	✓	NA	✓	✓	NA	
EAUJ011								✓
Flame Rod								
SBC7685	✓	✓	✓	NA			NA	
SKC7449					✓	✓		✓
Ignition Plug								
SBC7684	✓	✓	✓					
SKG7311				✓			✓	
SKC7448					✓	✓		✓
Igniter								
CRPJ002	✓	✓	✓					
ERDJ012				✓			✓	
AGVJ007						✓		
EHEJ003					✓			✓
Fan Motor								
SKC7549		✓	✓					
SKG7342				✓				
SKG7768	✓							
SKE7391						✓		
SKC7470					✓		✓ (OD)	
SKH7214							✓ (DVC)	
SKC7683							✓ (SV)	✓
Gas Valve Assembly								
SBE7833	✓	✓	✓					
SKG7339 (LPG)				✓				
SKG7340 (NG)				✓				
SKF7367 (LPG)					✓			
SKF7368 (NG)					✓			
SKF7369 (LPG)						✓		
SKF7370 (NG)						✓		
SKH7203 (LPG)							✓ (OD & SV)	
SKH7187 (NG)							✓ (OD & SV)	
SKH7215 (LPG)							✓ (DVC)	
SKH7216 (NG)							✓ (DVC)	
SKF7382 (LPG)								✓ (OD)
SKF7384 (NG)								✓ (SV & OD)
SKF7383 (LPG)								✓ (SV & DV)
SKF7385 (NG)								✓ (DV)
Water Inlet Filter								
EGBD032	✓	✓	✓	✓	✓	✓	✓	✓
Flow Sensor								
DUVD019	✓	✓	✓		✓	✓		✓
ERDD011				✓			✓	
Flow Control Valve								
EBAD007	✓	✓						
HKPD005			✓					
JDWD001				✓				
SBH9491					✓	✓		✓
SBH9490					✓	✓		✓
ETFD010							✓	
ETFD011							✓	
Thermal Fuse								
SKC7453					✓	✓		
SKG7347				✓				
SKG7770	✓							
SKE7485		✓						
SKC7547			✓					
SKH7189							✓	
SKC7715								✓
Misc. Parts								
Front Cover Screws SAB6510	✓	✓	✓	✓	✓	✓	✓	✓
Manifold Screw SAC6082	✓	✓	✓	✓	✓	✓	✓	✓
O-ring Lube, 3 oz. 1849603	✓	✓	✓	✓	✓	✓	✓	✓
Circuit Board Fuse CBFUSE-S	✓	✓	✓	✓				
Circuit Board Fuse CBFUSE					✓	✓	✓	✓

Commercial Units							
Part/Part #	NC199-OD NC199-DVC	NC1991-OD NC1991-DVC	N-0841MC NCC199-SV N-0841MC-DV NCC199-DV	NCC1991-OD NCC1991-DV	N-0931M-ASME NC250-SV-ASME N-0931M-DV-ASME NC250-DV-ASME	N-1321M-ASME	NC380-SV-ASME
Remote Controller							
RC-7649M	✓		✓		✓	✓	✓
RC-9018M		✓		✓			
Computer Board							
SKH7357			✓				
SKH7358	✓				✓		
SHB7153						✓	✓
SHB7490		✓		✓			
GFCI							
DTJJ015	✓		✓		✓	✓	✓
ERDJ011		✓		✓			
Transformer							
EDNJ006	✓			NA			
EAUJ011			✓		✓	✓	✓
Flame Rod							
SKC7449	✓	NA	✓	NA	✓		
SBA7506						✓	✓
Burner Sensor							
SBA7505	NA	NA	NA	NA	NA	✓	✓
Ignition Plug							
SKC7448	✓		✓		✓		
SKG7311		✓		✓			
SBN7223						✓	✓
Igniter							
EHEJ003	✓ (OD)		✓		✓		
AGVJ007	✓ (DVC)						
ERDJ012		✓		✓			
CRPJ002						✓	✓
Fan Motor							
SKC7470	✓ (OD)	✓ (OD)		✓ (OD)			
SKE7391	✓ (DVC)						
SKH7214		✓ (DV)					
SKD7441			✓	✓ (DV)			
SKC7683					✓		
DMBF025 (LPG)						✓	
EAUF002 (NG)						✓	
DMAF030							✓
Gas Valve Assembly							
SKF7367 (LPG)	✓ (OD)						
SKF7368 (NG)	✓ (OD)						
SKF7369 (LPG)	✓ (DVC)						
SKF7370 (NG)	✓ (DVC)						
SKF7380 (LPG)			✓				
SKF7381 (NG)			✓				
SKF7384 (NG)					✓ (SV)		
SKF7383 (LPG)					✓		
SKF7385 (NG)					✓ (DV)		
SKH7203 (LPG)		✓ (OD)					
SKH7187 (NG)		✓ (OD)		✓			
SKH7215 (LPG)		✓ (DVC)					
SKH7216 (NG)		✓ (DVC)					
SKH7186 (LPG)				✓			
SAQ7708						✓	✓
Water Inlet Filter							
EGBD032	✓	✓	✓	✓	✓		
CCPD031						✓	✓
Flow Sensor							
DUVD019	✓		✓		✓	✓	✓
DUVD017						✓	✓
ERDD011		✓		✓			
Flow Control Valve							
SBH9490	✓		✓		✓	✓	✓
SBH9491	✓		✓		✓	✓	✓
SKH7202				✓			
ETFD011		✓		✓			
ETFD010		✓					
Thermal Fuse							
SKC7453	✓		✓				
SKC7715					✓		
SKH7189		✓		✓			
SBA7650 and SBA7536						✓	✓
Misc. Parts							
Front Cover Screws SAB6510	✓	✓	✓	✓	✓	✓	✓
Manifold Screw SAC6082	✓	✓	✓	✓	✓	✓	✓
O-ring Lube, 3 oz.- #1849603	✓	✓	✓	✓	✓	✓	✓
Circuit Board Fuse- #CBFUSE	✓	✓	✓	✓	✓	✓	✓

NORITZ AMERICA CORPORATION

Post Approval Details

- **Please allow approximately 2 - 4 weeks for processing.**
- **Once the Service Representative Agreement has been processed, your Service Rep Locator online profile can be modified and edited within your PROCard account at procard.noritz.com. I.e. Service range, exclusionary zip codes, est. hourly rates, business hrs, preferred contact method etc.. is set within the “Account info” tab.**
- **Access to technical literature and information necessary or useful to assist or render service to customers is located at <http://support.noritz.com/>. Initial login is with your PROCard account username and password.**
- **PROCard website is <http://procard.noritz.com/procard/>**
- **Service Rep Locator search engine is at <http://support.noritz.com/>. Navigate to the “Home” tab, then click on the “Need Service” link.**
- **Noritz Customer Support can be reached at 866-766-7489.**

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed in duplicate originals by their duly authorized representatives the date and year set forth below.

Company Name:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Representative:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Title:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Date: / /

Estimated Hourly Rate: \$. /H R

Physical Address:

Street:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

City: St/Prov: Zip/Postal Code:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Shipping Address (If Different from Physical Address):

Street:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

City: St/Prov: Zip/Postal Code:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Contact Information:

Office: () - Fax : () -

Mobile: () -

Email:

Do you have a Digital Manometer? Yes No

Do you have a Multimeter? Yes No

Do you provide same-day and emergency services (Mark all that apply) Same Day Nights Weekends Holidays

What kind of service are you willing to do? (Mark all that apply) Residential Commercial Boiler

Service Rep Signature: _____

NORITZ AMERICA CORPORATION

BY:

TITLE:

DATE:

Noritz Rep Signature: _____



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